|  |  |
| --- | --- |
|  |  |
| Test Script  SAP S/4HANA - 18-09-20 | public |
| Accounts Receivable (J59\_DE) |

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# Purpose

With Accounts Receivable, you manage open receivables invoices that are automatically created from sales processes. You manage and control open items with various analytical tools to optimize accounts receivables handling. The primary source of incoming payments is incoming bank statements loaded within the Cash Management process. They are automatically reconciled with open invoices. Easy-to-use views make the post processing of open items convenient and efficient.

Alternatively, manually post incoming payments and easily reconcile the payment with an open item. Several analytical tools are available to monitor the receivables, allowing you to react quickly if you discover a declining payment discipline among your customers. You can easily create dunning letters for overdue items and follow the dunning history of your customers.

This document provides a detailed procedure for testing this scope item after solution activation, reflecting the predefined scope of the solution. Each process step, report, or item is covered in its own section, providing the system interactions (test steps) in a table view. Steps that are not in scope of the process but are needed for testing are marked accordingly. Project-specific steps must be added.

# Prerequisites

This section summarizes all the prerequisites for conducting the test in terms of systems, users, master data, organizational data, other test data and business conditions.

## System Access

System Access

|  |  |  |
| --- | --- | --- |
|  | Type of Data | Details |
| System | System | Accessible via SAP Fiori Launchpad. Your system administrator provides you with the URL to access the various apps assigned to your role. |

## Roles

Assign the following business roles to your individual test users. Alternatively, if available, you can create business roles using the following spaces with pages and predefined apps for the SAP Fiori launchpad and assign the business roles to your individual test users.

Note These roles or spaces are examples provided by SAP. You can use them as templates to create your own roles or spaces.

For more information about business roles, refer to Assigning business roles to a user in the [Administration Guide to Implementation of SAP S/4HANA with SAP Best Practices](https://help.sap.com/viewer/S4HANA2020_AdminGuide) .

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name (Role) | ID (Role) | Description (Space) | ID (Space) | Log On |
| Accounts Receivable Accountant | SAP\_BR\_AR\_ACCOUNTANT | Accounts Receivable | SAP\_BR\_AR\_ACCOUNTANT |  |
| Accounts Receivable Manager | SAP\_BR\_AR\_MANAGER | Accounts Receivable | SAP\_BR\_AR\_MANAGER |  |
| Billing Clerk | SAP\_BR\_BILLING\_CLERK | Billing | SAP\_BR\_BILLING\_CLERK |  |
| General Ledger Accountant | SAP\_BR\_GL\_ACCOUNTANT | General Ledger | SAP\_BR\_GL\_ACCOUNTANT |  |
| Cash Management Specialist | SAP\_BR\_CASH\_SPECIALIST | Cash Management | SAP\_BR\_CASH\_SPECIALIST |  |
| Administrator | SAP\_BR\_ADMINISTRATOR | Administration | SAP\_BR\_ADMINISTRATOR |  |
| Configuration Expert - Business Process Configuration | SAP\_BR\_BPC\_EXPERT | Business Process Configuration | SAP\_BR\_BPC\_EXPERT |  |
| Master Data Specialist - Business Partner Data | SAP\_BR\_BUPA\_MASTER\_SPECIALIST | Business Partner | SAP\_BR\_BUPA\_MASTER\_SPECIALIST |  |

## Master Data, Organizational Data, and Other Data

The organizational structure and master data of your company have been created in your system during implementation. The organizational structure reflects the structure of your company. The master data represents materials, customers, and vendors, for example, depending on the operational focus of your company.

Use your own master data to go through the test procedure. If you have installed an SAP Best Practices Package, you can use the following package scenario data:

Accounting

|  |  |  |  |
| --- | --- | --- | --- |
| Data | Sample Value | Details | Comments |
| Company Code | 1010 |  |  |
| Controlling Area | A000 |  |  |
| Customer | 10100001  10100002 |  |  |
| House Bank | DEBK1/DEAC1  DEBK2/DEAC2 |  |  |
| Bank GL Account | 11001000  11002000 |  |  |
| Cost Center | 10101101 |  |  |
| Profit Center | YB700 |  |  |

For more information on creating master data objects, see the following [Master Data Scripts (MDS)](https://support.sap.com/content/dam/SAAP/Sol_Pack/BP_OP_ENTPR/BP_OP_ENTPR_S4HANA2020_7_Master_Data_EN_XX.htm)

Table 1: Master Data Script Reference

|  |  |
| --- | --- |
| Master Data ID | Description |
| BND | Create Customer Master |
| BNG | Create G/L Account and Cost Element |
| BNM | Create Cost Center and Cost Center Group |
| BNH | Create Profit Center |

## Business Conditions

Before this scope item can be tested, the following business conditions must be met.

|  |  |
| --- | --- |
| Scope Item | Business Condition |
| BD9 - Sell from Stock | Execute to create and post invoices to accounting before running this test script.  Caution Not valid for SAP S/4HANA Professional Services Cloud. |
| BDN - Sales of Non-Stock Item with Order-Specific Procurement | Execute to create and post invoices to accounting before running this test script. |
| BFB - Basic Cash Operations | Execute to upload bank statements. |
| BDQ - Invoice Correction Process with Debit Memo | Execute to create debit memos that are manually cleared in this test script.  Caution Not valid for SAP S/4HANA Professional Services Cloud. |
| BKL - Invoice Correction Process with Credit Memo | Execute to create credit memos that are manually cleared in this test script.  Caution Not valid for SAP S/4HANA Professional Services Cloud. |
| BKX - Sales Order Processing - SEPA Direct Debit Handling | Execute to create a SEPA customer with mandate and activate that mandate. |
| BKJ - Sales Order Processing with Customer Down Payment | Execute the create down payment request before running this test script.  Caution Not valid for SAP S/4HANA Professional Services Cloud. |
| J58- Accounting and Financial Close | Execute to create open posting periods. |

The following technical configurations must be established to test this scope item :

Integration to Other Applications

|  |  |  |
| --- | --- | --- |
| Integration Scenario | Application Name | Details |
| Tax Determination | Vertex |  |
| Bank Connectivity | Multi-Bank Connectivity | Connectivity is configured to send payment instructions to the bank and receive bank statements from the bank. |
| Load Electronic Bank Statements |  | Bank statements are loaded into financials, automatically, through a standard interface to banks. You don't set up the interface to the banks first.  You should be able to adjust the reconciliation rules for the bank statement, but the interface is part of the service available with the private option. |

## Preliminary Steps

### BRF+ Settings for Item Interest Calculation

Purpose

In this activity, you define the system determination of output parameters for item interest calculation.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Administrator. |  |  |
| 2 | Access the SAP Fiori App | Open Output Parameter Determination. |  |  |
| 3 | Determine Output Type | In the Select Business Rules section, make the following entries:  Show Rules for: Item Interest Calculation  Determination Step: Output Type | Details are displayed in the Maintain Business Rules section. |  |
| 4 | Maintain Business Rules | Expand the Maintain Business Rules section.  Choose Edit.  In Table Contents, choose + (Insert New Row) and enter or verify the following:  #: <next higher number>  From the Output Type field dropdown, select Direct Value Input.  Output type: INTEREST\_LETTER  and choose OK.  From the Dispatch Time field dropdown, select Direct Value Input.  Dispatch Time: 1 (Immediately)  or 2 (Scheduled)  and choose OK. |  |  |
| 5 | Activate | Choose Activate and confirm the Confirm Activation dialog box by selecting Yes. | The Objects saved and activated notification displays. |  |
| 6 | Determine Output Type | In the Select Business Rules section, make the following entries:  Show Rules for: Item Interest Calculation  Determination Step: Receiver |  |  |
| 7 | Maintain Business Rules | If necessary, expand the Maintain Business Rules section.  Choose Edit.  In Table Contents, choose + (Insert New Row) and make or verify the following entries:  #: <next higher number>  From the Receiver Account Type field dropdown, select Direct Value Input.  AcctTy.Rec.IntCalc: = K (Vendors)  and choose OK.  From the Role field dropdown, select Direct Value Input.  Role: = K  and choose OK.  From the Exclusive Indicator field dropdown, select Direct Value Input.  Exclusive Indicator: X (true)  and choose OK.  Choose + (Insert New Row) and make or verify the following entries:  #: <next higher number>  From the Receiver Acct Type field dropdown, select Direct Value Input.  AcctTy.Rec.IntCalc: = D (Customers)  and choose OK.  From the Role field dropdown, select Direct Value Input.  Role: = D  and choose OK.  From the Exclusive Indicator field dropdown, select Direct Value Input.  Exclusive Indicator: X (true)  and choose OK. |  |  |
| 8 | Activate | Choose Activate and confirm the Confirm Activation dialog box by selecting Yes. | The Objects saved and activated notification displays. |  |
| 9 | Determine Output Type | In the Select Business Rules section, make the following entries:  Show Rules for: Item Interest Calculation  Determination Step: Channel |  |  |
| 10 | Maintain Business Rules | If necessary, expand Maintain Business Rules section.  Choose Edit.  In Table Contents, choose + (Insert New Row) and make or verify the following entries:  #: <next higher number>  From the Channel field dropdown, select Direct Value Input.  Channel: PRINT  and choose OK.  From the Exclusive Indicator field dropdown, select Direct Value Input.  Exclusive Indicator: - (false)  and choose OK.  Choose + (Insert New Row) and enter the following:  #: <next higher number>  From the Output Type field dropdown, select Direct Value Input.  Channel: EMAIL  and choose OK.  From the Exclusive Indicator field dropdown, select Direct Value Input.  Exclusive Indicator: - (false)  and choose OK. |  |  |
| 11 | Activate | Choose Activate and confirm the Confirm Activation dialog box by selecting Yes. | The Objects saved and activated notification displays. |  |
| 12 | Determine Output Type | In the Select Business Rules section, make the following entries:  Show Rules for: Item Interest Calculation  Determination Step: Printer Settings |  |  |
| 13 | Maintain Business Rules | If necessary, expand the Maintain Business Rules section.  Choose Edit .  In the Table Contents section, choose + (Insert New Row) and make or verify the following entries:  #: <next higher number>  From the Print Queue field dropdown, select Direct Value Input.  Print Queue: DEFAULT or use the one defined in your system  Number of Copies: 1  and choose OK. |  |  |
| 14 | Activate | Choose Activate and confirm the Confirm Activation dialog box by selecting Yes. | The Objects saved and activated notification displays. |  |
| 15 | Determine Output Type | In the Select Business Rules section, make the following entries:  Show Rules for: Item Interest Calculation  Determination Step: Email Settings |  |  |
| 16 | Maintain Business Rules | If necessary, expand the Maintain Business Rules section.  Choose Edit .  In the Table Contents section, choose + (Insert New Row) and make or verify the following entries:  #: <next higher number>  From the Print Queue field dropdown, select Direct Value Input.  Email Template: FFO\_ITEM\_INTEREST\_EMAIL\_TPL  and choose OK. |  |  |
| 17 | Activate | Choose Activate and confirm the Confirm Activation dialog box by selecting Yes. | The Objects saved and activated notification displays. |  |
| 18 | Determine Output Type | In the Select Business Rules section, make the following entries:  Show Rules for: Item Interest Calculation  Determination Step: Form Template |  |  |
| 19 | Maintain Business Rules | Expand the Maintain Business Rules section.  Choose Edit.  In the Table Contents section, choose + (Insert New Row).  Make or verify the following entries:  #: <next higher number>  From the Debit/Credit field dropdown, select Direct Value Input.  Debit/Credit: = S (Debit)  and choose OK.  Note The Form Template column is at the far right of the table. Use the scroll bar along the bottom of the table to scroll right to display for the following two entries.  From the Form Template field dropdown, select Direct Value Input.  Form Template: FFO\_ITEM\_INTEREST\_LETTER\_D  and choose OK.  Choose + (Insert New Row) and make or verify the following entries:  #: <next higher number>  From the Debit/Credit field dropdown, select Direct Value Input.  Debit/Credit: = H (Credit)  and choose OK.  Note The Form Template column is at the far right of the table. Use the scroll bar along the bottom of the table to scroll right to display for the following two entries.  From the Form Template field dropdown, select Direct Value Input.  Form Template: FFO\_ITEM\_INTEREST\_LETTER\_C  and choose OK. |  |  |
| 20 | Activate | Choose Activate and confirm the Confirm Activation dialog box by selecting Yes. | The Objects saved and activated notification displays. |  |
| 21 | Determine Output Type | In the Select Business Rules section, make the following entries:  Show Rules for: Item Interest Calculation  Determination Step: Output Relevance |  |  |
| 22 | Maintain Business Rules | If necessary, expand the Maintain Business Rules section.  Choose Edit.  On Table Contents choose + (Insert New Row) and enter the following:  #: <next higher number>  From the Relevance Indicator field dropdown, select Direct Value Input.  Relevance Indicator: X (True)  and choose OK. |  |  |
| 23 | Activate | Choose Activate and confirm the Confirm Activation dialog box by selecting Yes. | The Objects saved and activated notification displays. |  |

### Manage Situation Types (Optional)

Purpose

As an optional activity, you upload a template to define a situation type. Situation types allow you to manage the different circumstances that are critical to your business processes by automatically notifying the right users either as soon as a situation occurs or at a defined time. Situation types create situation instances, send notifications, and display the situation message, including related information, in the corresponding app.

In this activity, you create an invoice skipped situation type for the [Manage Payment Advice](#unique_9) [page ] 72 test procedure under the Incoming Payments with Electronic Bank Statement section.

The purpose of this situation is to notify users about accounts receivable payment advices that appear to have skipped a high-value invoice or invoices within the due date range of invoices covered. For example, if ten invoices are payable at the end of a month and only nine are mentioned on the payment advice, it indicates to the relevant Accounting Clerk that they may want to contact the affected customer for the balance. The situation is only initialized if the excluded invoices comprise more than 50% of the total balance due within the given date range (that is, only if the potentially missing amount is significant). Only debit items are considered. The situation can only map payment advice items to accounts receivable open items using the invoice reference numbers, so it may not function properly for manual invoices, debit notes, or similar.

Standard Templates and Ready-to-Use Situation Types

Standard templates are predefined by SAP.

Standard templates can only be copied, although the copy becomes a ready-to-use situation types that you adapt and enable for productive use.

Ready-to-use situation types can be copied, edited, enabled, disabled, and deleted. When you delete a ready-to-use situation type, all related instances and monitored data are also deleted.

Situation types can be translated into various languages. The texts for the standard templates are already translated into a set of languages that can serve as a basis for your translations.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as Configuration Expert - Business Process Configuration. |  |  |
| 2 | Access the SAP Fiori App | Open Manage Situation Types (F2947) . |  |  |
| 3 | Select Type | Choose the Situation Templates tab.  Choose Go. | The Situation Type view displays. |  |
| 4 | Select a Template | Select the checkbox for the row of FIN\_PAYMENTADVICEINVOICESKIPPED, and then choose Copy. | A New Situation Type view displays. |  |
| 5 | Maintain Admin Information | Make the following entries:  ID: ZFIN\_PAYMENTADVICEINVOICESKIPPED  Note The Z in the ID, indicates that you have created this copy of the template.  Name: An Invoice is skipped in Payment Advice  Display Sequence: Medium is default, with setting from Very High to Very Low | The situation type is maintained. |  |
| 6 | Maintain Situation Display | In the Situation Display area, enter the following:  In-App Situation Message section:  Short Description: <use default>  Details: <use default>  Notification Message area:  Secure Text: <use default>  Public Text: <use default>  Resend Notifications: <use default>, Selected. |  |  |
| 7 | Save | Choose Save.  Confirm the Do you want to enable the situation type? message by choosing Yes. |  |  |

# Overview Table

The Accounts Receivable scope item consists of several process steps provided in the following table.

Preparation of Payments

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Maintain Business Partners](#unique_11) [page ] 21 | Accounts Receivable Accountant | Maintain Business Partner (BP) | Customer Master Data is created. |
| [Display Customer List](#unique_12) [page ] 23 | Accounts Receivable Accountant | Display Customer List (F2640) | Customer List is created. |

Enter Invoice without Sales Order

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Enter Invoice without Sales Order](#unique_13)  [page ] 25 | Accounts Receivable Accountant | Create Outgoing Invoices (FB70) | Invoice is created. |

Invoice Reporting

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Create Dunning Notices](#unique_14) [page ] 27 | Accounts Receivable Accountant | Create Dunning Notices (F150) | Dunning history displays. |
| [Manage My Dunning Proposals](#unique_15) [page ] 30 | Accounts Receivable Accountant | My Dunning Proposals (F2435) | Dunning proposal is created, managed. |
| [Display Dunning History](#unique_16) [page ] 33 | Accounts Receivable Accountant | Display Dunning History (F2328) | Dunning history is displayed. |
| <#unique_17> | Accounts Receivable Accountant | Display Correspondence History (F2934) | Correspondence history is displayed. |

Invoice Management Reporting

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Accounts Receivable Overview](#unique_18) [page ] 36 | Accounts Receivable Manager | Accounts Receivable Overview (F3242) | Figures and statistics display according to available options. |
| [Monitor Overdue Receivables](#unique_19) [page ] 37 | Accounts Receivable Manager | Overdue Receivables - Today | The app returns a graphical overview for the overdue receivables. |
| [Monitor Overdue Receivables by Risk Class](#unique_20) [page ] 38 | Accounts Receivable Manager | Overdue Receivables - by Risk Class (F2539) | A graphical overview for the overdue receivables displays. |
| [Display Reprocessing Rate of Incoming Payments](#unique_21) [page ] 40 | Accounts Receivable Manager | Reprocessing Rate of Incoming Payments (F1619) | A report displays. |
| [Future Receivables](#unique_22) [page ] 41 | Accounts Receivable Manager | Future Receivables - Today | A graphical overview for the future receivables displays. |
| [Total Receivables](#unique_23) [page ] 42 | Accounts Receivable Manager | Total Receivables - Today | A graphical overview for the total receivables displays. |
| [Days Sales Outstanding](#unique_24) [page ] 43 | Accounts Receivable Manager | Days sales outstanding for the last 12 months (F1741) | An overview of Days Sales Outstanding report displays. |
| [Dunning Level Distribution](#unique_25) [page ] 45 | Accounts Receivable Manager | Dunning Level Distribution - Today | A graphical overview for the dunning level distribution displays. |
| [Days Beyond Terms](#unique_26) [page ] 47 | Accounts Receivable Manager | Days beyond terms for the last 12 months (F1739) | A graphical overview for the days beyond terms displays |
| [Display Item Change Log](#unique_27) [page ] 48 | Accounts Receivable Manager | Display Item Change Log - Customer (F2681) | Display logged changes for journal entries. |
| [Cash Collection Tracker](#unique_28) [page ] 49 | Accounts Receivable Accountant | Cash Collection Tracker - Accounts Receivable (F2925) | Cash Collection Tracker Accounts Receivable is generated. |

Down Payments

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Create Down Payment Request](#unique_29) [page ] 51 | Accounts Receivable Accountant | Manage Customer Down Payment Requests (F1689) | A journal entry is posted. |
| [Display Down Payment Request](#unique_30) [page ] 53 | Accounts Receivable Accountant | Manage Customer Down Payment Requests (F1689) | A list of down payment requests displays. |
| [Post Down Payment](#unique_31) [page ] 54 | Accounts Receivable Accountant | Post Incoming Payments (F1345) | The payment is posted. |
| [Enter Invoice Without Sales Order](#unique_32)  [page ] 56 | Accounts Receivable Accountant | Create Outgoing Invoices (FB70) | Invoice is created. |
| [Post Incoming Payments](#unique_33) [page ] 58 | Accounts Receivable Accountant | Post Incoming Payments (F1345) | The payment is posted. |
| [Clear Open Items Manually](#unique_34) [page ] 60 | Accounts Receivable Accountant | Clear Incoming Payments - Manual Clearing (F0773) | The item is manually cleared. |

Incoming Payments

Incoming Payment with Electronic Bank Statement

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Daily Cash Operations - Bank Statement](#unique_35) [page ] 63 |  |  |  |
| [Reprocess Bank Statement Items](#unique_36) [page ] 64 | Cash Management Specialist | Reprocess Bank Statement Items (F1520) | The items are processed. |
| [Manage Bank Statement Reprocessing Rules (Optional)](#unique_37) [page ] 68 | Accounts Receivable Accountant | Manage Bank Statement Reprocessing Rules (F3555) | A reprocessing rule is created. |
| [Obtain Payment Advices Manually (Optional)](#unique_38) [page ] 71 | Accounts Receivable Accountant | This operation occurs outside of the system. | Payment advices are received. |
| [Manage Payment Advice](#unique_9) [page ] 72 | Accounts Receivable Accountant | Manage Payment Advices (F2550) | Payment advices are created, changed, or deleted. |
| [Clear Open Items Manually](#unique_34) [page ] 60 | Accounts Receivable Accountant | Clear Incoming Payments - Manual Clearing (F0773) | Open items are posted. |
| [Clear Credit/Debit Memos Manually](#unique_39) [page ] 77 | Accounts Receivable Accountant | Clear Incoming Payments - Manual Clearing (F0773) | Items are cleared. |

Incoming Payment without Electronic Bank Statement

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Post Incoming Payments](#unique_40) [page ] 79 | Accounts Receivable Accountant | Post Incoming Payments (F1345) | Items are posted. |

Incorrect Posting

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Reset Cleared Items](#unique_41)  [page ] 82 | Accounts Receivable Accountant | Reset Cleared Items - FBRA (FBRA) | A cleared document is reset. |
| [Reset and Reverse Cleared Items](#unique_42)  [page ] 83 | Accounts Receivable Accountant | Reset Cleared Items - FBRA (FBRA) | A document is reset and reversed. |
| [Reverse Individual Documents](#unique_43) [page ] 84 | General Ledger Accountant | Manage Journal Entries (F0717) | A document is reversed. |

Invoice Collection Preparation

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App |  |
| [Display Customer Balances](#unique_44) [page ] 86 | Accounts Receivable Accountant | Display Customer Balances (F0703) | A table of customer balances displays. |
| [Manage Customer Line Items](#unique_45) [page ] 87 | Accounts Receivable Accountant | Manage Customer Line Items (F0711) | Customer line items are edited |

Interest Calculation

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App |  |
| [Schedule Interest Calculation Jobs](#unique_46) [page ] 90 | Accounts Receivable Accountant | Schedule Interest Calculation Jobs (F4176) | You scheduled the interest calculation jobs. |
| [Manage Interest Runs](#unique_47) [page ] 92 | Accounts Receivable Accountant | Manage Interest Runs (F4485) | You managed the interest runs. |
| [Display Interest Runs](#unique_48) [page ] 94 | Accounts Receivable Accountant | Display Interest Runs (F4485) | You displayed the interest runs. |

Periodic Activities

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Check Open Balances](#unique_49) [page ] 95 |  |  | Open balances are reviewed. |
| <#unique_50> | Accounts Receivable Accountant | Schedule Accounts Receivable Jobs (F1240) | Balance Confirmation is managed. |
| <#unique_51> | Accounts Receivable Accountant | Manage Balance Confirmations - For Customers (F2834) | Balance Confirmation is generated. |
| <#unique_52> | Accounts Receivable Accountant | Manage Balance Confirmations - For Customers (F2834) | Balance Confirmation is printed. |
| [Bad Debt Write-Off](#unique_53) [page ] 96 | General Ledger Accountant | Post with Clearing (F-04) | Unrecoverable items are written off. |

# Test Procedures

This section describes test procedures for each process step that belongs to this scope item.

## Preparation of Payments

### Maintain Business Partners

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you assign a dunning procedure to a customer to be able to execute the Collections Management procedure.

Prerequisites

* Accounting clerk is defined with User ID assigned. For more information, see the <#unique_55> step.
* The customer master record is created.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Maintain Business Partner (BP).  If you are using SAP S/4HANA Enterprise Management, use transaction code BP. |  |  |
| 3 | Select Customer | Make the following entries and choose Start:  Find: Business Partner  By: Number  BusinessPartner: 10100001  From the list that displays, double-click the row of the Business Partner result. | The Display Organization : <number> view displays. |  |
| 4 | Change Role | Make the following entry:  Display in BP role : FI Customer | The Display Organization : <number> role FI Customer view displays. |  |
| 5 | Edit Customer | Choose Switch between Display and Change to change the data to update. | The Customer Master Data can now be edited. |  |
| 6 | Company Code Data | Choose Company Code at the top.  Choose the Customer: Account Management tab.  Make the following entries:  Interest Indicator: 01  Choose the Customer: Correspondence tab. |  |  |
| 7 | Define Accounting Clerk | In the Correspondence section, choose the button next to the Accounting Clerk entry to search by accounting clerk abbreviations.  A Clerk Abbreviation dialog box displays the available accounting clerks by name and abbreviation code.  Select the row with <Tester> (your name), and choose Copy. | The accounting clerk is changed. |  |
| 7.1 | Define Dunning | In the Dunning Data section, make the following entries:  Dunning Procedure : 1001  Dunning Block: Not blocked  Dunning Clerk: <Tester>  Note The <Tester> name entered as a dunning clerk must be the same name used in the previous step for accounting clerk.  Clrk's Internet add.: <Internet address for clerk (recipient of dunning letter)> | The dunning procedure is assigned. |  |
| 8 | Save | Choose Save. | Changes are saved. |  |
| 9 | Navigation | Using the Switch between Display and Change tab, change or display other master data settings, change the BP role, and navigate through the available tabs. Review the following areas:  Display in BP role: Business Partner (Gen.) or Customer (FI.Accounting)  and apply any changes, as required. | Settings display according to the chosen BP role. Edit setting to your requirements. |  |
| 10 | Save Customer | Choose Save after completing your changes. | The changes save to Customer Master Data. |  |

### Display Customer List

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you display customer master data. Use this activity to quickly access customer master data information and for validation purposes (for example, identify fields with missing data by checking for blanks).

Prerequisites

Business partners are created.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. | The SAP Fiori launchpad displays. |  |
| 2 | Access the SAP Fiori App | Open Display Customer List (F2640). | The Display Customer List view displays. |  |
| 3 | Enter Search Criteria | Make the following entries and choose Go:  Company Code : 1010  Customer: 10100001 (optional) | An Items table displays with information of the Business Partner such as:  • Company Code  • Customer  • City  • Phone  • E-Mail  • Clerk Abbreviation  • Financial Payment Terms  • Dunning Procedure  • Dunning Block |  |
| 4 | Explore Other Views | Select a customer from the table and then select the Name of Customer to view a dialog box with customer details information.  Select the Customer number to view a dialog box that includes a list of links for additional process functions, for example, Clear Incoming Payments, Process Receivables, and so on. | The customer detail information is displayed. |  |

## Enter Invoice without Sales Order

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, customer invoices are posted in accounting and journal entries are created.

Prerequisites

Customer master record has been entered.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Create Outgoing Invoices (FB70). | The Enter Customer Invoice: Company Code # view displays. |  |
| 3 | Basic Data | Choose Company Code.  On the dialog box that displays, enter or verify your company code (1010) and choose Continue.  Make the following entries:  Customer: <customer number>  Invoice date: <Today’s date>  Reference: <any>  Posting Date: <Today’s date>  Amount: <any> and EUR.  Currency Key : <co.code currency>  Calculate Tax : Selected |  |  |
| 4 | Payment Tab | Choose the Payment tab and enter the following:  Bline Date : Today’s date  Payt Terms: 0001  Payt Meth. : <optional> |  |  |
| 5 | Line Items | Scroll down and enter the following in the line item table:  G/L Acct : 41000400 .  D/C : Credit  Amount in doc. curr.: <Check amount that was entered in the basic data>  Tax Code : <Sales Tax Code> |  |  |
| 6 | Profitability Segment | Continue in the Items table and for the Profit.segment column, select the field button and an Assignment to a Profitability Segment dialog box displays.  Enter the following:  Customer: <customer number>  Profit Center: <any>  Choose Derivation and then choose Continue to close the dialog box. |  |  |
| 7 | Post | Choose Post to save. | Journal Entry is posted. |  |

## Invoice Reporting

Note If you implemented SAP Collections and Dispute Management (an additional license is required), execute the Collections and Dispute Management (BFC) test script. If you have not implemented SAP Collections and Dispute Management, continue with the procedures in this test script.

### Create Dunning Notices

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you create and schedule a dunning run and print dunning notices to customers. The activity is considered automatic as the system selects the overdue open items, determines the dunning level of the accounts in question, and creates dunning notices.

This activity finds items to dun for all customers assigned to a dunning clerk, accounting clerk, and a dunning procedure.

Two dunning procedures are provided:

* 1001 - Dunning notice every 14 days, 4 dunning levels
* 1002 - Dunning notice, 30 days after the invoice has been created

Prerequisites

* Maintain customer master data, role FLVCU00 Customer Fin Accounting, Company Code1010, Customer Correspondence tab:
  + Assign dunning procedure: 1001
  + Assign Accounting Clerk and Dunning Clerk (if different, Dunning Clerk has higher priority): 01
  + Dunning block is not set for customer
  + There are invoices past due
* Ensure that the Dunning history for the last dunning run is 14 days old or older, otherwise no dunning proposal is created.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. | . |  |
| 2 | Access the SAP Fiori App | Open Create Dunning Notices (F150). | The Dunning screen displays. |  |
| 3 | Create Run | Enter the following required information:  Run On : <any date>  Identification: <Any identification>  and choose Parameter tab to continue. |  |  |
| 4 | Parameters | Make the following entries:  Dunning Date: <date>  Documents Posted Up To: <date>  Company Code: 1010  Customer: 10100001  and choose Additional Log tab to continue. |  |  |
| 5 | Additional Log | Make the following entry: Customer: 10100001 |  |  |
| 6 | Save | Choose the Save button. | The  Details have been saved for the run on…  notification displays. |  |
| 7 | Schedule | Choose the < (Back) button and then choose Schedule (Schedule dunning run (F7)) to schedule the proposal run. | The Output Parameters dialog box displays. |  |
| 8 | Schedule - Output Parameters | In the Output Parameters dialog box, make the following entries:  Output device: LP01  and choose Continue. | The Schedule Selection and Print view displays. |  |
| 9 | Schedule - Selection | In the Schedule Selection and Print screen, make the following entries:  Start immediately: X  and choose Dispatch. | The  Dunning job F150-201XXXXX-Identification-1 was scheduled successfully  notification displays. |  |
| 10 | Status | On the Status tab, you can now review the relevant dunning run status. To update the status, choose Enter. | Status shows:  Dun. selection is complete.  1 dunning notices generated. Of which 1 are to be sent. |  |
| 11 | Proposal List | To display the dunning list, choose Dunning List. In the Dunning List Variant dialog box, choose Continue. | The Dunning Proposal displays. |  |
| 12 | Back | Choose Back (F3) button. |  |  |
| 13 | Update Run | To schedule the update run, choose Dunning Printout. | The Output Parameters dialog box displays. |  |
| 14 | Update Run- Output Parameters | In the Output Parameters dialog box, make the following entries:  Output device: LP01  and choose Continue. | The Schedule Print view displays. |  |
| 15 | Update Run- Schedule Print | In the Schedule Print view, make the following entry:  Start immediately: X  and choose Enter. |  |  |
| 16 | Status | On the Status tab, you can now check the relevant dunning run status. To update the status, choose Enter. | Status displays that the Dun. printout is complete.  Dunning notices to customers are printed.  The dunning data in the customer master record and in the open items is updated with the relevant dunning level and the last dunning date. The highest dunning level of all the open account items is set in the master record. |  |

### Manage My Dunning Proposals

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

This section describes creating dunning proposals, and printing and emailing dunning notices to customers.

In this activity, you create dunning proposals for all customers assigned to a dunning clerk, accounting clerk, or to a dunning procedure.

Two dunning procedures are set up:

* 1001 - Dunning notice every 14 days, 4 dunning levels
* 1002 - Dunning notice, 30 days after the invoice has been created

Prerequisites

* Maintain customer master data role Customer Fin Accounting, Company Code1010, Correspondence tab:
  + Assign dunning procedure : 1001
  + Assign Accounting Clerk and Dunning Clerk (if different, Dunning Clerk has higher priority) : 01 For more information, see the <#unique_55> step.
  + Ensure that a dunning block is not set for the customer
  + Ensure that there are invoices past due
* Verify in the dunning history that the last dunning run is 14 days old or more - otherwise no dunning proposals are created
* Dunning proposals initiated from outside the app should create separate dunning runs for each dunning clerk. Dunning runs for multiple clerks cannot be processed and remain in the app.

If you already created dunning notices and there's nothing to dunn for the customer, this app won't create any dunning proposals.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Logon | Log onto the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open My Dunning Proposals (F2435). | A dialog box displays a list of all the dunning proposals with information of customer, company code, value, and other fields. |  |
| 3 | Dunning | Select Create Dunning Proposal and choose Create. | A message displays that the dunning proposal is now being created and the dunning proposals are created. |  |
| 4 | Notice | To preview the dunning notice, select the checkbox of the row to view the preview notice.  In the Preview Notice column, select Preview Notice.  A PDF icon is displayed in the Preview Notice column.  When done checking the notice, choose Close at the bottom of the notice view. | The Dunning Notice displays on the view with options to download, print, zoom, or set a dunning block. |  |
| 5 | Printing | Choose the Send Dunning Notices option at the bottom of the view.  Note Dunning notices are created for all proposals, regardless of individual row selection.  A Send Dunning Notices dialog box is displayed, providing two options. Select Send dunning notices to the printer and choose Send.  A new field with a unique ID of the queue appears. Select the printer from the dropdown menu and choose Send. | Dunning is printed and customer master is updated in the Company code → Correspondence tab. |  |
| 6 | Set Dunning Block | Review the line item and select the Set Dunning Block. The following options appear :   * Disputed * Promise to Pay * To be Clarified with Sales Department * Legal Department * Other Reason   Select one of the options and a message appears that the dunning block was set successfully. In the Dunning Block column of the list, a letter that identifies the option of the dunning block is displayed. | Dunning block is set for the line item. |  |

### Display Dunning History

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, the dunning history is displayed.

Prerequisites

At least one dunning letter has been generated.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Display Dunning History (F2328). | The Dunning History view displays. |  |
| 3 | Search Criteria | Select your desired search criteria and choose Go. | A list of dunning notices displays. |  |
| 4 | Show Details | Select the row of a dunning notice to display and choose Show Details. | The Dunning Notice view with all details is displayed. |  |

### Open Correspondence

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you create open items correspondence.

Prerequisite

Invoices and payments are posted.

Business Partner (BP) master data (such as email address, and so on) are updated.

Procedure A - Create Correspondence

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Create Correspondence (F0744A). |  |  |
| 3 | Select | Make the following entries:  Company Code: 1010  Correspondence: Select any of the following reports:   * SAP06 (Account Statement) * SAP08 (Open Item List) * SAP09 (Internal Document) * SAP13 (Customer Statement) * SAP19 (Customer Invoice) | Report is selected. |  |
| 4 | Data Entry | Make the following entries, as necessary:  Select the Customer checkbox.  Customer : <Any customer number>  Open at Key Date: <Current date>  Postings from : <Any date>  Posting to: <Any date>  Last Statement: <Any date>  Current Statement: <Current date>  Note Depending on which report is chosen, only some fields display. Entries are only necessary for the visible fields for your chosen report. |  |  |
| 5 | Actions | Use the buttons at the bottom of the view to preview, email, and print the correspondence.  Note When choosing Send Email or Print, populate the required fields in the dialog box to complete the process. | Correspondence is created according to the selected criteria. |  |

## Invoice Management Reporting

### Accounts Receivable Overview

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

This procedure guides you through the accounts receivable overview. In this activity, you review an overview of relevant figures and statistics related to the accounts receivable process. The Accounts Receivable Overview (F3242) app offers a central point of entry and an overview of the department.

Note For more information, see the SAP Fiori Analytical Apps for Financial Accounting (2JB) test script.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Accounts Receivable Overview (F3242). |  |  |
| 3 | Edit Criteria | Note If the search fields are not visible, choose Expand Header.  Make the following entries and choose Go:  Display Currency: EUR  Note If needed, change the currency here to your desired currency.  Net Due Interval 1: for example 30  Net Due Interval 2: for example, 60  Net Due Interval 3: for example, 90  Company Code: <any> | Relevant figures and statistics display. |  |
| 4 | Navigate to Options | There are different, available options for reviewing figures and statistics. | Figures and statistics display according to available options. |  |

### Monitor Overdue Receivables

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you monitor the status of overdue items. Different predelivered graphs are available.

Prerequisite

Open invoices are available in the system.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Overdue Receivables - Today. | A graphical overview for the overdue receivables displays. |  |
| 3 | Explore Receivables | Choose the drilldown button next to By Due Period or choose the bar in the graphic, and select an option. | A graph or list is displayed according to the selection. |  |

### Monitor Overdue Receivables by Risk Class

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you, monitor the overdue receivables via the report of overdue payments. This report is a list of customers classified by risk. You can search the report by risk class, company code, country, customer, credit segment, G/L account, or currency. The output provides a graph displaying customer risk classification. You can export the graph into a fact sheet for analysis.

Prerequisite

Customer master data is maintained for company codes.

Invoices are posted and past due.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Overdue Receivables - by Risk Class (F2539). | A graphical overview for the overdue receivables displays. |  |
| 3 | Navigation | To change the graph view, choose the drill-down button or other buttons for the report.  At the top of the graph view, there are additional buttons you can use to change the display layout of the graph. | A graph or list is displayed according to the selection.  •Risk Class  •Company Code  •Country Key  •Customer |  |

### Display Reprocessing Rate of Incoming Payments

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you review the average cost of manually reprocessing bank statement items.

Prerequisite

Open items are available.

Payments are received and posted.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Reprocessing Rate of Incoming Payments (F1619). |  |  |
| 3 | Reprocessing Rate KPI | A report displays with default criteria. Choose Toggle Filter to change or adapt the filters. Choose Now to refresh the graph with current data. |  |  |
| 4 | Navigation | A dropdown box provides options for additional filtering of the report to display as a table or a graph. Some of those options are: By Reason,By Bank, By Customer, Cost Per Customer, and so on.  Additional buttons allow you to change the type of chart, change the dimensions of a chart, export to a spreadsheet, or send the graph in an email. | The report is displayed according to the selected view. |  |

### Future Receivables

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, the analytical app displays the Key Performance Indicator (KPI) for Future Receivables.

Prerequisite

Invoices are posted.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Future Receivables - Today. |  |  |
| 3 | Navigation | To change the view, use any of the navigation options:  Use the dropdown list to view by By Due Period, By Customer (Top 10 Receivables, Chart), By Company Customer (Top 10 Receivables, Table), By Company Code (Chart), or the By Company Code (Table).  Use the View By icon to filter by available dimensions, for example Company Code, Region, or Accounting Clerk.  Switch between chart or table views.  Switch the chart type view, for example Bar Chart, Line Chart, or Heat Map.  Your selected view can be exported to a spreadsheet or sent as an email. | Different views display. |  |

### Total Receivables

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you review the Key Performance Indicator (KPI) for Total Receivables.

Prerequisite

Invoices are posted.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Total Receivables - Today. |  |  |
| 3 | Navigation | To change the view, use any of the navigation options:  Use the dropdown list to view by By Due Period, By Top 10 Customers, By Company Code, or the By Accounting Clerk.  Use the View By button to filter by available dimensions (for example Company Code or Account Group).  Switch between chart or table views.  Switch the chart type view, for example Bar Chart, Line Chart, or Heat Map.  Your selected view can be exported to a spreadsheet or sent as an email. |  |  |

### Days Sales Outstanding

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

The analytical app displays the Key Performance Indicator (KPI) Days Sales Outstanding, that is, the number of days it takes on average for your company to collect receivables. A high Days Sales Outstanding (DSO) figure can indicate that your company is taking too long to collect money.

Prerequisite

Invoices are posted and unpaid.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Days sales outstanding for the last 12 months (F1741). |  |  |
| 3 | Navigation | To change the view, choose the drilldown button or other available buttons in the report.  You can view days sales outstanding (DSO) figures in a chart or table according to company code, customer, country, accounting clerk, and month. | Different views are displayed. |  |
| 4 | Detailed Analysis | Choose Open In. Choose Days Sales Outstanding - Detailed Analysis. |  |  |
| 5 | Selection | To change a view, choose +Add Analysis Step. Select any of the options displayed; every time you choose an option more options are displayed. Select any of them until you select the Chart type:  Time :  Company Code :  Customer:  Country of Customer :  Due Period:  Note You can choose the + Add Analysis Step button again to display more analysis. | Different views are displayed. |  |
| 6 | Save | In Unnamed Analysis Path, choose Save As to save your current selection. | The view is saved and later can be accessed to view the information with this type of analysis. |  |
| 7 | Open | In Unnamed Analysis Path, choose Open select a previously saved analysis and choose Ok. | The Unnamed Analysis Path  button shows name of selected saved analysis. |  |

### Dunning Level Distribution

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you review the Key Performance Indicator (KPI) Dunning Level Distribution, that is, open dunning amounts per dunning level and customer.

Prerequisite

Dunning has been generated.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Dunning Level Distribution - Today. |  |  |
| 3 | Navigation | To change the view, use any of the navigation options:  Use the dropdown list to view By Dunning Level or the By Customer (Top 10 Overdue) .  Use the View By icon to filter by available dimensions, for example Company Code, Region, and so on.  Switch between chart or table views.  Switch the chart type view, for example Column Chart, Doughnut Chart, Heat Map, and so on.  Your selected view can be exported to a spreadsheet or sent by email. | Different views display. |  |

### Days Beyond Terms

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you review the Key Performance Indicator (KPI) for Days Beyond Terms. You gain an insight into the payment history of your customers and how effectively your company collects payments. A high Days Beyond Terms (DBT) figure indicates that your company is taking too long to collect payments.

Prerequisite

Invoices have been created.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Days beyond terms for the last 12 months (F1739). |  |  |
| 3 | Navigation | To change the view, use any of the navigation options:  Use the dropdown list to view by By Period, Ratio Payments Within Terms/Beyond Terms, or the By Customer (Top 10 Overdue).  Use the View By button to filter by available dimensions, for example Company Code, Calendar Month, and so on.  Switch between chart or table views.  Switch the chart type view, for example Line Chart, Waterfall Chart, Heat Map, and so on.  Your selected view can be exported to a spreadsheet. | Different views display. |  |

### Display Item Change Log

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you display, sort, and analyze logged changes for journal entries. This report provides better control and tracks changes performed manually by different users on payable items.

Prerequisites

Invoices are created.

Payments are created.

Prior to report generation, the documents are changed.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Display Item Change Log - Customer (F2681). |  |  |
| 3 | Select | Enter the following data and choose Go:  Document Type: For example, Document  Fiscal Year: <any>  Changed on : <interval of dates>  Company Code : 1010 | The information of all journal entries is shown according to the selection and the changes in each of the changed journal entries can be viewed. |  |
| 4 | Exit | Choose Back. |  |  |

### Cash Collection Tracker

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you monitor the actual cash collection progress against the target performed by the collection specialists.

Prerequisites

Invoices are created.

Some invoices are collected and some remain open.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Manager. |  |  |
| 2 | Access the SAP Fiori App | Open Cash Collection Tracker - Accounts Receivable (F2925). |  |  |
| 3 | Toggle Filter | Choose Toggle Filter. |  |  |
| 4 | Enter Criteria | Make the following entries and choose Go:  As of Date: <Today’s date>  Period Type: <Period Type>  Display Currency: <Company Code currency>  Exchange Rate Type: M |  |  |
| 5 | Available Views | Select any of the available views:  By Company Code  By Accounting Clerk  By Customer | The list updates and displays according to the selected view. |  |

## Down Payments

### Create Down Payment Request

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you create a down payment request.

Prerequisite

The Customer master record has been entered.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Manage Customer Down Payment Requests (F1689). |  |  |
| 3 | Create | Choose the Create button. |  |  |
| 4 | Header Criteria | Make the following entries:  Company Code: 1010  Journal Entry Date : Today’s date  Posting date: Today’s date  Journal Entry Type: DZ  Transaction Currency: EUR |  |  |
| 5 | Items Criteria | Enter the following:  Customer: 10100001  Amount: For example, 1000  Trg. Spec. G/L Ind: A (Default value, do not change) Choose > to see more details and enter the following data:  Baseline date: Today’s date  Choose Enter. |  |  |
| 6 | Post | Choose Post. | The Success view is displayed showing the journal entry number posted. |  |
| 7 | Additional Actions | Select the desired action in the Success view:  Display  Post Next  Go to Worklist |  |  |

### Display Down Payment Request

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you review the down payment request.

Prerequisite

A down payment request is posted.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Manage Customer Down Payment Requests (F1689). |  |  |
| 3 | Search | Make the following entries and choose Go:  Company Code: 1010  Posted By: <today’s date> | A list of Down Payment Requests is displayed according to search criteria. |  |
| 4 | Select | In the Journal Entry column, select the document number to display. On the dialog box that displays, choose the document number. | The Manage Journal Entries view displays the details of the selected journal entry. |  |
| 5 | View | Review the details of selected journal entry. |  |  |
| 6 | Back | Choose < (Back) to return to previous view. | The Manage Customers Down Payment Requests view displays. |  |

### Post Down Payment

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, a payment for a down payment request is created.

Prerequisite

A down payment request has been posted.

Choose a down payment request created in a previous procedure.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Post Incoming Payments (F1345). |  |  |
| 3 | General Information | Make the following entries in the General Information area:  Company Code: 1010  Posting date: <date>  Journal Entry Date: <date>  Value date: <today's date>  Journal Entry Type: DZ |  |  |
| 4 | Bank Data | Make the following entries in the Bank Data area:  G/L Account: 11001060  House Bank/Account ID: <House Bank> and <Account ID>  Amount: <Down payment request amount>  Amount/CCode Currency: <amount>EUR |  |  |
| 5 | Open Item Selection | Make the following entries in the Open item selection area:  Account Type/Account ID: Select either Customer or Supplier from the dropdown and enter 10100001 for the Account ID.  Payment Reference : <Down payment request document number> | The open items list displays.  If you enter the document created in the previous Create Down Payment Request procedure directly in the Payment Reference field, and choose Propose Items, the down payment document is automatically transferred to the Items to be cleared section. |  |
| 6 | Select More | Choose Select More. Select the checkbox for Special G/L Transactions and choose OK.  To choose the items to clear, choose the Clear button from the last column. | The selected item in Payment Reference is transferred to Items to Be Cleared view. |  |
| 7 | Post Entries | Choose Post. | The Success dialog box displays details of the document number generated. |  |
| 8 | Other | In the Success dialog box, select the following options:  Display  Post Next Payment. |  |  |

### Enter Invoice Without Sales Order

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

Customer invoices are posted in accounting. In this activity, you create journal entries.

Prerequisites

Customer master records have been entered.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Create Outgoing Invoices (FB70). | The Enter Customer Invoice view displays. |  |
| 3 | Basic Data | Choose Company Code and enter your company code.  Make the following entries:  Customer: <customer number>  Invoice date: <Today’s date>  Posting date: <Today’s date>  Reference: <any>  Amount: <any>  Currency Key: <co.code currency>  Calculate Tax: selected |  |  |
| 4 | Payment Tab | Bline Date : <Today’s date>  Payt Terms: 0001  Payt Meth. : <optional> |  |  |
| 5 | Line Items | G/L Acct : 41000400  D/C : Credit  Amount in Document Currency: <Check amount that was entered in the basic data>  Tax Code: <Sales Tax Code> |  |  |
| 6 | Profitability Segment | In the Profit.segment column, select button and enter:  Customer: <customer number>  Profit Center: <any>  Choose Derivation and then choose Continue. |  |  |
| 7 | Post | Choose Post to save. | Journal Entry is posted. |  |

### Post Incoming Payments

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you post the incoming payments from the customer.

For a payment of an invoice where a down payment is applied, the incoming payment amount should be the remainder invoice balance (the remainder invoice balance is the invoice value less the down payment to be applied).

Prerequisites

Invoices are posted.

Down Payments: A down payment has been posted. Select an open invoice (use app Manage Customer Line Items) to apply the posted down payment from step Post Down Payment. The invoice value has to be larger than the down payment posted. The incoming payment value in this step is the invoice value less the down payment posted.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Post Incoming Payments (F1345). |  |  |
| 3 | Enter General Information | Make the following entries in the General Information area:  Company Code : 1010  Posting date : <date>  Journal Entry date : <date>  Value date : <today’s date>  Journal Entry Type: DZ  and choose OK. |  |  |
| 4 | Enter Bank Data | Make the following entries in the Bank data area.  G/L Account : 11001060  House Bank/Account ID : DEBK1/DEAC1 or DEBK2/DEAC2  Amount : <customer invoice amount>  Note If the incoming payment is part of a down payment, enter the remainder invoice balance amount, which is the invoice value less the down payment amount to be applied.  Currency : EUR |  |  |
| 5 | Enter Open Item Selection | Make the following entries:  Customer Account : 10100001  Choose the Propose Items button. | The open items are displayed in the bottom half of the view. |  |
| 6 | Clear Items | Choose Items to Clear by choosing the Clear button in last item column. | The selected item is transferred to the Items to be Cleared view. |  |
| 6.1 | Down Payment | Note Only execute this step if the payment is for an invoice where a down payment will be applied.  In the Items to Be Cleared column Allocated Amount enter the remainder invoice balance amount, which is the invoice value less the down payment amount to be applied.  Choose Enter. | The balance is zero and the document can be posted. |  |
| 7 | Post Entries | Choose the Post button. | The Activated dialog box displays details of document number generated. |  |
| 8 | Post on Account | Repeat steps 1 to 4. |  |  |
| 9 | Enter Data | Choose Post on account and enter the following:  Account Type: Customer  Customer: 10100001  Credit Amount : same amount as in step 4. |  |  |
| 10 | Save | Choose Post. | Document is posted. |  |

### Clear Open Items Manually

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, open items in customer accounts are posted.

Prerequisites

* Invoices are posted
* Down payments are posted
* Incoming payments are posted

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Clear Incoming Payments - Manual Clearing (F0773). |  |  |
| 3 | Enter Customer Information | Choose the Clear Open Items button.  Make the following entries and choose OK:  Customer: 10100001  Company Code: 1010 | A list of open payments still to be cleared is displayed. |  |
| 4 | Select More | To display open Items and special G/L transactions, choose Select More (…) button, and choose:  Line Item Type: Normal Open Items and special G/L Transactions | Normal open Items and special G/L transactions are displayed in Open Items section. |  |
| 5 | Down Payment | Note Only execute this step if you are clearing an open item (invoice) against a down payment.  In section Open Items, select the invoice where you applied the incoming payment in step Post Incoming Payment and also choose the down payment posted in step Post Down Payment by clicking the Clear button in the last column of each Journal entry.  Skip next test step and continue to test step Simulate (Optional) or Post. | When the invoice is chosen, the assigned incoming payment is also selected. In the Items to Be Cleared section, the balance of the open item (invoice) displays.  The down payment is moved to the Items to Be Cleared section. The balance becomes zero. Verify at the top of the view. |  |
| 6 | Open Item Selection | Note Skip this test step if you executed previous test step Down Payment  In the Open Items section, choose items to clear by clicking the Clear button in the last column.  Note The sum of the chosen open items to be cleared must be zero, check that the Balance is zero (top right) so the posting can occur. | The item to be cleared is transferred to the Items To be Cleared section on the right of the view. |  |
| 7 | Simulate (Optional) | Before posting, there is the option of simulating the posting. | A view showing the posting to be created when the document is posted displays. |  |
| 8 | Post | Choose the Post button at the bottom of the view. | The system displays Success and also displays the document number, company code, and year created with option buttons to Display or go to the Payment List. |  |

## Incoming Payments

### Incoming Payment with Electronic Bank Statement

#### Daily Cash Operations - Bank Statement

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, bank statements for the bank accounts are loaded, daily, in Cash Management. During the load of the bank statement, a rule-based framework attempts to assign the cash flow on the bank statement to an item on one of the clearing accounts or match it with an open invoice in Accounts Receivables.

Procedure

Follow the steps in the Bank Statement test procedure of the Basic Cash Operations (BFB) test script.

#### Cash Application Intelligence Integration

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

Typically, the rule-based assignment of incoming payments cannot match all incoming payment to open Accounts Receivables invoices. With the help of machine learning you can improve the matching rate.

Procedure

If the interface to Cash Application Intelligence has been activated, then follow the procedures described in the Cash Application Integration (1MV) test script.

#### Reprocess Bank Statement Items

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

The bank credits the collection, the direct debit, the deposited checks, and a bank transfer from a customer to your account. The primary purpose of this activity is to address bank statement items that are not automatically cleared. Posting of the bank statement in these cases clears the open items for the bank account.

Prerequisite

A bank statement was previously uploaded or entered manually. For more information, see the Basic Cash Operations (BFB) test script.

(Optional) The Cash Application Integration(1MV) scope item is activated (an additional license is required). 1MV acts with machine learning in the system. When the optional Cash Application Integration (1MV) scope item is activated, more choices are available when completing the Apply Rules step. You are allowed to select multiple rules from the Apply Rules list. Without 1MV, you are allowed only one rule selection, at a time, to apply. If you use 1MV, manual posting actions are sent to the Cash Application Integration (1MV) scope item so that it can learn and determine proposals for the new reprocessing rule template.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as a Cash Management Specialist. |  |  |
| 2 | Access the SAP Fiori App | Open Reprocess Bank Statement Items (F1520). | The Reprocess Bank Statement Items (F1520) view displays. |  |
| 3 | Search | Enter the following:  Company Code : 1010  House Bank : DEBK1  House Bank Account : DEAC1  Posting Status : Select Posting not Started and Not completed  Choose the Go button. | A list of Bank Statement Items displays. |  |
|  | Option 1 | This first Option allows reprocessing a single Bank Statement Item. The following, second Option allows for reprocessing multiple Bank Statement Items. |  |  |
| 4 | Select Bank Statement Item | Select a single bank statement to process by going to the Reprocess column and choosing the > (Open the Reprocessing Screen) icon at the end of the row. | A Bank Statement details view displays. |  |
| 5 | Details | In the Details area, verify or enter the following data:  Account type : <Customer or G/L Account  Posting Date : <Today's date>  Payment Amount : <Amount of invoice to clear>  Journal Entry Type : DZ | Depending on the statement item that you are processing, you must choose a customer or a vendor to be able to balance the clearing document.  A list of invoices displays at the bottom half of the view in the Open Items section. |  |
| 6 | Clear | In the Open Items section, select the invoice to clear that matches the amount from the Details section. In the Clear column, choose the Clear button. | The invoice is transferred to the Items to be Cleared section. The balance amount on the header must be zero for the item to be cleared. |  |
| 7 | Post | Choose the Post button. | The success view displays the journal entry number posted.  The document created can be displayed too. |  |
|  | Option 2 | The following Option allows reprocessing for multiple Bank Statement Items. |  |  |
| 4 | Settings | In the Bank Statement Items table, verify that the Memo Line column is visible. If not visible, choose the Settings icon and add the column by choosing the checkbox and then choose OK. |  |  |
| 5 | Select Bank Statement Items | Select one or more bank statement items.  Either:  If you are reprocessing multiple Company Codes or Bank Accounts, you can filter the items list by choosing the column and selecting Filter from the dropdown list. Enter your filter criteria in the Define Filters dialog box and choose OK.  If you canceled the previous step and create a rule, choose the Select by Rule button.  Choose the rule from the dialog box and choose Select. The item list filters by the selected rule.  Note You can only select a single rule for filtering, multiple rule selections are not possible.  Caution If the rule condition does not match a selected item, the rule is not applied and the item is not processed.  Or:  If you are reprocessing items using a single Company Code and Bank Account, select the checkboxes for items from the list or make no selection to apply a rule to all items in the list.  Choose Apply Rule.  Remember Once you select Apply Rule, it automatically selects whether the rule is applied to all bank statement items or only applied to your selected items. Ensure that you select the bank statement items before choosing Apply Rule.  Note If you canceled the previous step and create a rule, choose the Select by Rule button. Choose the rule from the dialog box and choose Select. The item list filters by the selected rule. If the rule condition does not match a selected item, the rule is not applied, and the item is not processed.  Caution If the rule is not available and must be created, choose Cancel and proceed to the next step. | The Apply Rule dialog box displays. |  |
| 6 | (Optional) Manage Rules | Choose the Manage Rules tab.  A Manage Bank Statement Reprocessing Rules view displays.  To create a rule, proceed to the next Manage Bank Statement procedure and follow the instructions to create a rule.  When completed, choose back to return to the Reprocess Bank Statement Items view. Select one or more bank statement items or make no selection to apply the rule to all items and then choose Apply Rule to continue with these steps. |  |  |
| 7 | Apply Rule | Either enter the rule name in the Search field or select rules from the list and choose Apply Rule.  Note If you activated the Cash Application Integration (1MV) scope item, more options are available. When you have activated 1MV, you can select multiple rules from the Apply Rules dialog box to apply. Without 1MV, you only select one rule at a time to apply and repeat this step to add more rules.  Choose OK for the Success dialog box with a notification about the rule being scheduled that displays. | The Process Status for the bank statement items selected display an Info: This Item is being processed as a scheduled job icon. |  |
| 8 | Open the Reprocessing Screen | Select a bank statement item and from the Reprocess column, choose the > (Open the Reprocessing Screen) icon. | A Bank Statement details view displays. |  |
| 9 | Review (Optional) | To review, choose the Applied Rules Log and choose the Status Information - Navigate to the Job Log icon for your job to review the log details. |  |  |

#### Manage Bank Statement Reprocessing Rules (Optional)

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this optional activity, you create a bank reprocessing rule.

If you use Cash Application Integration (1MV) scope item, the information passed to it in the [Reprocess Bank Statement Items](#unique_36) [page ] 64 step is available in this step.

Rules can be shared. By default, the sharing is turned off. To share a rule, go into an existing rule and set the Share Rule slider to Yes.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Cash Management Specialist.  Note This procedure can also be performed by users with the Accounts Receivable Accountant role. |  |  |
| 2 | Access the SAP Fiori App | Open Manage Bank Statement Reprocessing Rules (F3555). | The Manage Bank Statement Reprocessing Rules (F3555) view is displayed. |  |
| 3 | Create Rule | To ada a new rule, choose Create. | The Reprocessing Rule view displays. |  |
| 4 | Add Rule Criteria | Enter the following data:  Description: <any description of the rule>  Rule For: Select either Outgoing Payment or Incoming Payment |  |  |
| 5 | Add Action Type | Select an Action Type for the available list to fit your requirements:  G/L Posting  AP/AR Posting  Analyze As  Caution When you select a different action type, a If you change the action type when creating or modifying a reprocessing rule, the data entered previously in the action will be lost when you save your change to this action type warning notification displays. Choose OK to confirm.  Each action type selection displays a different set of fields.  Note After the next step for defining the Condition, the following steps provide information for each Action Type option. |  |  |
| 6 | Add Condition Criteria | In the Condition area, enter the following data:  Tip Predefined conditions and value ranges are provided in dropdowns. Here are two examples. First example, select Company Code for the Attribute, the Options are notations of values, select EQ for equals. The From and To fields are a value range and since Company Code equals, add 1010 in the From field. Second example, select Amount for the Attribute, and Select less than or equal to, in Option, and then add the least amount in From and the equals value in To .  Attribute: <attribute>  Option: <option>  From: <value>  To: <value>  Choose + (Add) to add another condition. |  |  |
| 7 | Action Type: G/L Posting | If you selected the G/L Posting for action type, follow this step. Skip this step if you selected a different Action Type.  In the Post to G/L Account, enter the following:  Note You only enter either a Profit Center or a Cost Center, not both, depending on the type of posting. If the G/L account is a cost element, then cost center is required. If the G/L account is a balance sheet item, then profit center is required.  Account: <G/L account>  Profit Center: For example, Optional  Cost Center: For example, <cost center>  Proceed to step 10. |  |  |
| 8 | Action Type: AP/AR Posting | If you selected the AP/AR Posting for action type, follow this step. Skip this step if you selected a different Action Type.  In the Post to AP/AR Account, enter the following:  Note You only enter either a Customer or a Supplier, not both, depending on the type of posting.  Customer: <customer>  Supplier: <supplier>  Assignment Reference: Optional  Document Item Text: Optional  Proceed to step 10. |  |  |
| 9 | Action Type: Analyze As | If you selected the Analyze As for action type, follow this step. Skip this step if you selected a different Action Type.  In the Analyze As section, enter the following:  Transaction Type: <transaction type>  Use the field help of Transaction Type to select a transaction. |  |  |
| 10 | Save | Choose Save. | The new rule is saved. |  |

#### Obtain Payment Advices Manually (Optional)

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you obtain payment advice with information about invoices paid, discounts taken, and the total payment amount that are received by mail, fax, or email from the customers.

Procedure

This activity happens outside of the SAP S/4HANA system, and is used by the Accounts Receivable Accountant to get information about invoices paid with payments found on the bank statement.

This information can also be used in the next procedure in this section, Clear Open Items Manually.

#### Manage Payment Advice

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

Create, display, change, and delete payment advice. The advice explains the usage of the payment and is used for clearing.

A payment advice note contains the incoming payment details required for allocating and clearing the relevant open item.

Note There are two choices for adding a payment advice. The first choice is if you have an existing payment advice file. The second choice is creating the advice manually.

Prerequisite

A business partner exists.

Open incoming payment document exists. (Document posted on account).

An OPTIONAL prerequisite is completing the Manage Situation Types procedure in the Preliminary Steps section of the Prerequisites, allowing you to complete the (Optional) Monitor Notification steps at the end of this procedure.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Manage Payment Advices (F2550). |  |  |
|  | Choice - Import Payment Advice File | Either follow this step when you have an existing payment advice file or skip to the Add Manually step when no payment advice file is available. |  |  |
| 3 | Choose Import | When you have an existing payment advice file, choose the Import button.  Note If you do not have a payment advice file, skip to the Add Manually step. | The Import Payment Advices dialog box displays. |  |
| 4 | Import Existing File | Enter the Company Code value.  Either drag and drop the file on to the dialog box or choose the + (Add) button to navigate to the local folder and select the file.  Choose Process. | The file is uploaded and appears in the table under the Confirmation Pending tab of the Manage Payment Advices view. |  |
| 5 | Select Payment Advices | Select your newly created Payment Advices from the table. | A Payment Advice Draft view appears. |  |
| 6 | Review and Confirm | Select the Payment Advice Items tab and review the list of invoices that display. When your review is complete, choose the Confirm and Next button.  To continue, skip to step 9. |  |  |
|  | Choice - Manually Create Payment Advice | When no payment advice file is available, use the following steps. |  |  |
| 3 | Add Manually | Choose Add Manually (+) to create the manual payment advice. | The Payment Advice view displays. |  |
| 4 | General Information | In the General Information section, enter the following data:  Company Code : 1010  Payment Amount : 500  Currency : EUR  Customer ID : 10100001 |  |  |
| 5 | Payment Advice Items | In the Payment Advice Itemssection, choose the + (Add) button. |  |  |
| 6 | More Fields | Select Setting, activate the following fields by selecting the checkbox:   * Alternative Account * Alternative Company Code * Assignment Number   Choose OK to continue. | Fields are displayed. |  |
| 7 | Payment Advice Items | In the Payment Advice Items section, enter the following data:  Document: Incoming payment document number  Document Date: <Date when the document was posted>.  Payment Amount: <Total payment amount>  Alternative Account : <customer number>  Alternative Company Code : 1010  Assignment number : <document number>  If there are more documents, select Add (+) and enter required data. |  |  |
| 8 | Save | Choose Save. |  |  |
|  | Change Payment Advice |  |  |  |
| 9 | Enter Search Criteria | Enter search criteria:  Editing Status: All  Company Code: 1010 |  |  |
| 10 | Execute Query | Choose the Go button. | A table shows the information of all payment advices. |  |
| 11 | Select | Select the payment advice number to open it. | Payment advice details are displayed. |  |
| 12 | Edit | Choose Edit button and make any changes that are required. |  |  |
| 13 | Save | Choose Save. |  |  |
|  | Delete Payment Advice |  |  |  |
| 14 | Search | Repeat steps 9–11.  In the Manage Payment Advices view, select the payment advice to be deleted. |  |  |
| 15 | Delete | Choose Delete. | A notification displays, asking to confirm deletion. |  |
| 16 | Confirm | Choose Delete. | Payment advice is deleted. |  |
|  | (Optional) Monitor Notification | When the Manage Situation Types procedure in the Preliminary Steps section of the Prerequisites has been completed, the following steps are available to you. |  |  |
| 17 | Open Notifications | Choose the Notifications icon which is at the top right of the view.  Choose the payment advice notification generated by the system. |  |  |
| 18 | Review Notification | The payment advices details for the notification display.  Choose Back. |  |  |

#### Clear Open Items Manually

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, open items in customer accounts are posted.

Prerequisites

* Invoices are posted
* Down payments are posted
* Incoming payments are posted

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Clear Incoming Payments - Manual Clearing (F0773). |  |  |
| 3 | Enter Customer Information | Choose the Clear Open Items button.  Make the following entries and choose OK:  Customer: 10100001  Company Code: 1010 | A list of open payments still to be cleared is displayed. |  |
| 4 | Select More | To display open Items and special G/L transactions, choose Select More (…) button, and choose:  Line Item Type: Normal Open Items and special G/L Transactions | Normal open Items and special G/L transactions are displayed in Open Items section. |  |
| 5 | Down Payment | Note Only execute this step if you are clearing an open item (invoice) against a down payment.  In section Open Items, select the invoice where you applied the incoming payment in step Post Incoming Payment and also choose the down payment posted in step Post Down Payment by clicking the Clear button in the last column of each Journal entry.  Skip next test step and continue to test step Simulate (Optional) or Post. | When the invoice is chosen, the assigned incoming payment is also selected. In the Items to Be Cleared section, the balance of the open item (invoice) displays.  The down payment is moved to the Items to Be Cleared section. The balance becomes zero. Verify at the top of the view. |  |
| 6 | Open Item Selection | Note Skip this test step if you executed previous test step Down Payment  In the Open Items section, choose items to clear by clicking the Clear button in the last column.  Note The sum of the chosen open items to be cleared must be zero, check that the Balance is zero (top right) so the posting can occur. | The item to be cleared is transferred to the Items To be Cleared section on the right of the view. |  |
| 7 | Simulate (Optional) | Before posting, there is the option of simulating the posting. | A view showing the posting to be created when the document is posted displays. |  |
| 8 | Post | Choose the Post button at the bottom of the view. | The system displays Success and also displays the document number, company code, and year created with option buttons to Display or go to the Payment List. |  |

#### Clear Credit/Debit Memos Manually

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

Debit Memos and /or Credit Memos in customer accounts are posted. Also, this process can be used to clear debit and credit memos created in test scripts Invoice Correction Process with Debit Memo (BDQ) and Invoice Correction Process with Credit Memo (BKL).

Note Invoice Correction Process with Debit Memo(BDQ) and Invoice Correction Process with Credit Memo (BKL) are not valid for Finance Cloud Edition, skip following steps if using Finance Cloud Edition.

Prerequisites

Open items.

Test scripts Invoice Correction Process with Debit Memo (BDQ) and Invoice Correction Process with Credit Memo (BKL) have been executed, posting were created using customer # XX100001 (where XX are the first two numbers of the company code number).

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Clear Incoming Payments - Manual Clearing (F0773). |  |  |
| 3 | Enter Customer Information | Choose the Clear Open Items button.  Make the following entries and choose OK:  Customer: 10100001  Company Code : 1010 | A list of open payments still to be cleared displays. |  |
| 4 | Open Item Selection | In the Open Items section, select the items to clear and choose the Clear button from the Clear column.  Note The sum of the chosen open items to be cleared must be zero, check that the Balance is zero (top right), so the posting can occur. | The item to be cleared is transferred to Items To be Cleared section on the right side of screen. |  |
| 5 | Simulate (Optional) | Before posting, there is the option of simulating the posting by choosing the Simulate button. | A view displays a simulated posting to be created when the document is posted. |  |
| 6 | Post | Choose the Post button at the bottom of the screen. | The system displays Success notification. Showing the document number, company code, and year created. Option buttons to Display or go to the Payment List are available. |  |

### Incoming Payment without Electronic Bank Statement

#### Post Incoming Payments

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you post the incoming payments from the customer.

For a payment of an invoice where a down payment is applied, the incoming payment amount should be the remainder invoice balance (the remainder invoice balance is the invoice value less the down payment to be applied).

Prerequisites

Invoices are posted.

Down Payments: A down payment has been posted. Select an open invoice (use the Manage Customer Line Items (F0711) app) to apply the down payment posted from the previous Post Down Payment procedure. The invoice value must be larger than the down payment posted. The incoming payment value in this activity is the invoice value, less the down payment posted.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Post Incoming Payments (F1345).  Note For some countries, if withholding tax is to be posted during payment, use the Post Incoming Payments - For Customers (FBZ1) app. | The Post Incoming Payments view displays. |  |
| 3 | Enter General Information | Make the following entries in the General Information area:  Company Code : 1010  Posting date : date  Journal Entry date : date  Value date : today’s date  Journal Entry Type : DZ (Customer Payment) |  |  |
| 4 | Enter Bank Data | Make the following entries in the Bank data area.  G/L Account: 11001060  House Bank/Account ID : DEBK1/DEAC1 or DEBK2/DEAC2  Amount : customer invoice amount  Note If the incoming payment is part of a down payment, enter the remainder invoice balance amount, which is the invoice value less the down payment amount to be applied.  Currency : EUR |  |  |
| 5 | Enter Open Items | Make the following entries:  Customer Account : 10100001  Choose the Propose Items button. | The open items are displayed in the bottom half of the view. |  |
| 6 | Clear Items | Choose Items to Clear by choosing the Clear button in last item column. | The selected item is transferred to view Items to be Cleared. |  |
| 7 | Down Payment | Note Only execute this step if the payment is for an invoice where a down payment will be applied.  In the Items to Be Cleared column, Allocated Amount, enter the remainder invoice balance amount, which is the invoice value less the down payment amount to be applied.  Choose Enter. | The balance is zero and the document can be posted. |  |
| 8 | Post Entries | Choose Post. | The Activated dialog box displays details of document number generated. |  |
| 9 | Post on Account | Repeat steps 1–4. |  |  |
| 10 | Enter Data | Choose Post on account and enter the following:  Account Type: Customer  Customer: 10100001  Credit Amount : same amount as in step 4. |  |  |
| 11 | Save | Choose Post. | Document is posted. |  |

### Incorrect Posting

#### Reset Cleared Items

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you reset a cleared document.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. | The SAP Fiori launchpad displays. |  |
| 2 | Access the SAP Fiori App | Open Reset Cleared Items (F2223). | The Reset Cleared Items view displays. |  |
| 3 | Search | Make the following entries:  Company Code: 1010  Clearing Fisc. Year: <Current year>  and choose Go. | A list displays of filtered data. |  |
| 4 | Execute | From the Clearing Entry list, choose the arrow icon > at the right of the row to reset. | The Clearing Entry view displays. |  |
| 5 | Reset | Choose the Reset button. | A Success dialog box displays with a Clearing XXXXXXX reset notification. |  |
| 6 | Save | Choose OK. |  |  |

#### Reset and Reverse Cleared Items

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you reset and reverse a document that should not have been cleared.

Prerequisite

Invoices and payments are posted.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Reset Cleared Items (F2223). |  |  |
| 3 | Search | Make the following entries and choose Go:  Company Code : 1010  Clearing Fisc. Year: <Current year> | The Clearing Entries list shows the filtered criteria. |  |
| 4 | Open Clearing Entry | Select the row of the clearing entry document and choose the > button at the right of the row. | The Clearing Entry view displays. |  |
| 5 | Process | Choose Reset and Reverse. | The Reverse Journal Entry dialog box is displayed. |  |
| 6 | Enter Reversal Data | Make the following entries and choose OK:  Reversal Reason: For example, Wrong posting  Posting date : <Today’s date> | The Success dialog box displays the message Document XXXXXX was posted in company code XXXX. |  |
| 7 | Continue | Choose OK. |  |  |

#### Reverse Individual Documents

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

This transaction is used in General Ledger Accounting, in the area of Accounts Payables, and Accounts Receivables. It is used to display, edit, and reverse a document created in the financial modules.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as a General Ledger Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Manage Journal Entries (F0717). |  |  |
| 3 | Search Document | Make the following entries and choose Go:  Company Code: <Any>  Journal Entry Type: <Any>  Period: <period>  Fiscal Year: <year of the posted document>  Posting Date: <posting date> | The system displays a list of document numbers. |  |
| 4 | Select Document | Select the Journal Entry to reverse and choose Reverse. | The Reverse Journal Entries view displays. |  |
| 5 | Enter Data | Make the following entries and choose OK:  Reversal Reason: <Any>  Posting Date: <today’s date>  Tax Reporting Date: <today’s date>  Period: optional  Note Use if reversing a check payment.  Check Void Reason: Use if reversing a check payment | The Document is reversed by xxxxxx notification displays. |  |

## Invoice Collection Preparation

### Display Customer Balances

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, an overview of the payments and customer account balances is provided.

Prerequisite

Invoices are available in the system.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Display Customer Balances (F0703). |  |  |
| 3 | Enter Search Criteria | Enter the following search criteria:  Customer: 10100001  Company Code: 1010  Fiscal Year: <Current Year> |  |  |
| 4 | Execute Query | Choose the Go button. | A table displays with the open balances per month for the year selected.  The balances are displayed for the selected fiscal year. |  |
| 5 | Explore Balance Views | To navigate in the different views of the customer balance, select Balances, Special GL, or Compare.  Choose Go after selecting the different view. | The different views of customer balances display. |  |

### Manage Customer Line Items

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

Display and change line items in a customer account.

Prerequisite

Invoices are available in the system.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. | The SAP Fiori launchpad displays. |  |
| 2 | Access the SAP Fiori App | Open Manage Customer Line Items (F0711). | The Manage Customer Line Items view displays. |  |
| 3 | Enter Search Criteria | Make the following entries:  Customer: 10100001  Company Code: 1010  and choose Go. | A table of Items displays. |  |
| 4 | (Optional) Add Columns | As an option, choose the Gear (Settings) button to add columns to the Items table when the Administrator has added new fields.  Note If you add columns to the table, you can save the view as a variant. For more information, see the <#unique_60> preliminary step. Additionally, you can use the additional fields as filters in Adapt Filters. | More columns display. |  |
| 5 | Status | Select the Status in the filters and choose Go.  If you choose All Items, the system displays all the account items.  You can also choose to display only Open Items or Cleared Items. | The Items table displays the results of your criteria. |  |
| 6 | Date and Item Type | Make the following entries in the filters area:  Clearing Date: <Today’s date>  Item Type: Normal Items |  |  |
| 7 | Execute Search | Choose the Go button. | The customer line items display according to your search criteria. |  |
| 8 | Change Document | Select a line item by choosing the checkbox of first column. | Buttons are enabled. |  |
| 9 | Change Document | Choose Edit Line Items. | The Edit Line Items dialog box displays. |  |
| 10 | Make Changes | Make required changes or additions to the line item from these available sections:  Payment data  Dunning Data  Additional data |  |  |
| 11 | Confirm Change | Choose the OK button. | The system displays the message  Items Changed  . |  |

## Interest Calculation

### Schedule Interest Calculation Jobs

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you schedule the interest calculation jobs.

Prerequisites

Open receivables exist in the system that satisfy the interest calculation requirements. The interest indicator must be assigned to the business partner and is explained in the Maintain Business Partners step.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Schedule Interest Calculation Jobs (F4176). | The Application Jobs view displays. |  |
| 3 | Create Job | Choose + (Create). | The New Job view displays. |  |
| 4 | Enter Details | In the General Information section, make the following entries:  Job Template: Calculate Item Interest for Accounts Receivable  Job Name: Calculate Item Interest for Accounts Receivable |  |  |
| 5 | Enter Details | In the Parameters section, make the following entries and choose Schedule:  Customer Account: for example, 10100001  Company Code: 1010  Interest Indicator: for example, 01  Interest Calculation To: <for example, last day of current month>  Test Run: Selected if you want to do a test run; Deselected if you want to do an actual run | The Application Jobs view is displayed. |  |
| 6 | View Report | To refresh the review, choose the Go button. When the report status is Finished, choose the document button in the Results column for the job you scheduled.  You can also choose the Log button in the scheduled job row. When you do so, the job log is displayed, showing the output items. You can click on the output item link to display additional details. | The Document (ID xxxxxxx) view is displayed. The report shows the status of the journal entry document, and shows information such as the journal entry number, the amounts, and the interest. |  |
| 7 | View Report | Review the document, then choose Back. |  |  |
| 8 | Run Actual Report | If you performed a test run in step 5, repeat steps 5-7 with Test Run deselected to perform an actual run. |  |  |

### Manage Interest Runs

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you manage the interest runs. If needed, you can reverse an interest run or resend an interest letter.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Manage Interest Runs (F4485). |  |  |
| 3 | Enter Criteria | Make the following entries and choose Go:  Company Code: 1010  Customer Account: for example, 10100001 | A list of documents display in the Interest Documents pane. |  |
| 4 | View Interest Document | For the row for your interest document, choose the arrow button at the right of the row. | The Interest Run view is displayed for that document. The Items Subject to Interest pane shows related journal entry items, while the Output Items pane shows any outputs (for example, print or email) and their status. |  |
| 5 | Reverse Calculated Interests (Optional) | If needed, you can select the checkbox for an item and choose Reverse Calculated Interests.  In the Enter Reverse Parameters dialog box, make the following entries and choose Confirm:  Reversal Reason: <reversal reason> | The Messages dialog box displays the document posting. |  |
| 6 | Resend Interest Letter (Optional) | If needed, you can select the checkbox for an item and choose Send Interest Letters.  On the Send Interest Letters dialog box, choose Yes to send the interest letter. | The Sent Interest Letters dialog box displays messages about the output channels from which the interest letters are sent. |  |

### Display Interest Runs

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

In this activity, you display the interest runs.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Display Interest Runs (F4485). |  |  |
| 3 | Enter Criteria | Make the following entries and choose Go:  Company Code: 1010 | A list of documents display in the Interest Documents pane. |  |
| 4 | View Interest Document | For the row for your interest document, choose the arrow button at the right of the row. | The Interest Run view is displayed for that document. The Items Subject to Interest pane shows related journal entry items, while the Output Items pane shows any outputs (for example, print or email) and their status. |  |

## Periodic Activities

### Check Open Balances

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

This step lists all Accounts Receivable line items.

Prerequisite

Invoices have been created and not collected.

Procedure

To check open balances, follow the instructions from the previous procedure Invoice Collection Preparation > Manage Customer Line Items .

### Bad Debt Write-Off

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  | | | | |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | | | Duration | Enter a duration. |

Purpose

Bad debt is a loss that a company incurs when credit that has been extended to customers becomes worthless, either because the debtor is bankrupt, has financial problems, or because it cannot be collected. It is expensed on the income statement. Recognizing bad debt leads to an offsetting reduction to accounts receivable on the balance sheet – though businesses retain the right to collect funds should the circumstances change.

In this activity, you select customer invoices that are unrecoverable and post financial entries.

Prerequisites

Invoices have been created but are not recoverable.

Customers in financial trouble with debit balances that have to be zeroed out on the balance sheet.

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as a General Ledger Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Post with Clearing (F-04). | The Post with Clearing: Header Data view displays. |  |
| 3 | Selection Criteria | Enter the following data:  Document Date: <date>  Type: For example, DA  Company Code: 1010  Posting Date: <date>  Currency/Rate: EUR and <exchange rate>  Reference: <any> for example, BadDebt writeoff  Transaction to be Processed section:  Transfer posting with clearing: selected  First Line Item section  PstKy: 40  Account: For example, 62000000  Note The 620000000 account number is a dedicated Bad Debt account. When money in no longer recoverable, for example, the customer declares bankruptcy, you use this account to write off from Accounts Receivable and book as an expense.  and choose Enter. | The Post with Clearing Add G/L account item view displays. |  |
| 4 | Enter Data | Enter the following data:  Amount: For example, 1000  Tax Code: <tax code>, if applicable  Cost Center: <default value>, for example CAON  Note The Cost Center value default is based on the account determination set for the account number you entered in the previous step. If you have a different cost center, enter that number. |  |  |
| 5 | Choose Open Items | Select the Choose open items tab at the top of the view. | The Post with Clearing Select open items view displays. |  |
| 6 | Enter Data | Enter the following data:  Company Code: <default value>  Account: For example, 10100001  Account type: D  And on the Additional selections area, select None  Note The default of None results with all items being displayed. If you know the document numbers to be cleared, select the Document Number radio button. |  |  |
| 7 | Process Open Items | Choose the Process Open Items tab at the top of the view.  Note If a Withholding Tax information ignored displays, choose Continue. | Post with Clearing Process open items displays with a list of all documents. |  |
| 8 | Deactivate | Choose the Select All icon below the list and then choose the Deactivate Items icon. | All account items have been deactivated. |  |
| 9 | Activate Selected Item | From the list of the Account Items, select the Document Number row for the item to be cleared and choose the Activate Items button.  Note The amount entered in the previous step must be the same amount as the Assigned value that appears in the Processing Status | The Processing Status area at the bottom of the view displays the amount. |  |
| 10 | Post | Choose Post from the bottom of the view. | A Document XXXXXXXXXX was posted in company code XXXX notification displays. |  |

# Appendix

## Display Process Flow Accounts Receivable

Context

Use the Display Process Flow - Accounts Receivable graphic process to display the relationship between individual business objects of the Accounts Receivable work area (for example, Sales Orders, Delivery, Clearing, Accounting and Quotation).

Prerequisite

Documents that generate the Accounts Receivable process must be created, for example:

* Outgoing invoice
* Sales order
* Clearing
* Payment

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Result | Pass / Fail / Comment |
| 1 | Log On | Log on to the SAP Fiori launchpad as an Accounts Receivable Accountant. |  |  |
| 2 | Access the SAP Fiori App | Open Display Process Flow - Accounts Receivable (F2692). |  |  |
| 3 | Data Entry | Enter the following :  Document Types  From the dropdown list, select one of the following document types, according to the origin of the document:   * All Document Types * Quotation * Sales Document * Delivery Document * Billing Document * Journal Entry * Clearing Entry   Document Number : <any document number according to document type selected>  Note If you select either Journal Entry or Clearing Entry, additional fields appear:  Fiscal year : <Current year>  Company Code: 1010  and choose OK. | Process of selected document and its relationships are displayed. |  |
| 4 | Go | Choose the Go button. | The entries are saved. |  |
| 5 | Exit | Choose Back to exit. |  |  |

Typographic Conventions

|  |  |
| --- | --- |
| Type Style | Description |
| Example | Words or characters quoted from the screen. These include field names, screen titles, pushbuttons labels, menu names, menu paths, and menu options.  Textual cross-references to other documents. |
| Example | Emphasized words or expressions. |
| EXAMPLE | Technical names of system objects. These include report names, program names, transaction codes, table names, and key concepts of a programming language when they are surrounded by body text, for example, SELECT and INCLUDE. |
| Example | Output on the screen. This includes file and directory names and their paths, messages, names of variables and parameters, source text, and names of installation, upgrade and database tools. |
| Example | Exact user entry. These are words or characters that you enter in the system exactly as they appear in the documentation. |
| <Example> | Variable user entry. Angle brackets indicate that you replace these words and characters with appropriate entries to make entries in the system. |
| EXAMPLE | Keys on the keyboard, for example, F2 or ENTER. |

|  |
| --- |
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