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| Test ScriptSAP S/4HANA - 18-09-20 | public |
| Social Collaboration Integration (1JB) |

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# Purpose

This prebuilt integration of SAP S/4HANA and SAP Jam delivers social collaboration work patterns where you work, bringing together people, information, applications, and processes to solve business problems and improve results.

This scope item covers the integration of SAP S/4HANA and SAP Jam. You can connect people, content, applications, and real-time data from your back-end enterprise systems with work pattern and social business processes. With structured collaboration, you can brainstorm, problem-solve, and decide with tools for pro/con analysis, forums, ranking, and more. Using external collaboration, you can create groups to collaborate with specific customers, partners, vendors or suppliers. Connect and communicate using groups, feeds, discussions, and document sharing with enterprise social networking. You can take advantage of enterprise-grade security and prebuilt, extensible integration with SAP, and third-party software with Security and Administration.

In the SAP S/4HANA Professional Services Cloud integrated with SAP Jam, you can collaborate in project rooms to drive and coordinate planning, implementation, and project execution. In the SAP S/4HANA Marketing Cloud integrated with SAP Jam, you can plan and execute campaigns collaboratively.

This document provides a detailed procedure for testing this scope item after solution activation, reflecting the predefined scope of the solution. Each process step, report, or item is covered in its own section, providing the system interactions (test steps) in a table view. Steps that are not in scope of the process but are needed for testing are marked accordingly. Project-specific steps must be added.

# Prerequisites

This section summarizes all the prerequisites for conducting the test in terms of systems, users, master data, organizational data, other test data and business conditions.

## System Access

The test should be conducted with the following system:

|  |  |
| --- | --- |
| System | Details |
| System | Access the SAP JAM page. Your system administrator provides you with the URL to access the various apps assigned to your role. |
| System | Accessible via the SAP Fiori launchpad. Your system administrator provides you with the URL to access the various apps assigned to your role. |

## Roles

Assign the following business roles to your individual test users. Alternatively, if available, you can create business roles using the following spaces with pages and predefined apps for the SAP Fiori launchpad and assign the business roles to your individual test users.

Note These roles or spaces are examples provided by SAP. You can use them as templates to create your own roles or spaces.

For more information about business roles, refer to Assigning business roles to a user in the [Administration Guide to Implementation of SAP S/4HANA with SAP Best Practices](https://help.sap.com/viewer/S4HANA2020_AdminGuide) .

|  |  |  |
| --- | --- | --- |
| Name | ID | Edition |
| Marketing Expert | SAP\_BR\_MARKETING\_EXPERT | SAP Marketing Cloud only |

## Business Conditions

Before this scope item can be tested, the following business conditions must be met.

|  |  |
| --- | --- |
| Scope Item | Business Condition |
|  | This scope item has no direct business conditions. In case you want to use the collaboration in Professional Services or Marketing Edition, the specific conditions for these editions have to be fulfilled. |

# Overview Table

The Social Collaboration Integration scope item consists of two connectivity cases, which can be tested provided in the table below.

If your system administrator has enabled spaces and pages on the SAP Fiori launchpad, the homepage will only contain the essential apps for performing the typical tasks of a business role.

You can find all other apps not included on the homepage using the search bar.

If you want to personalize the homepage and include the hidden apps, navigate to your user profile and choose Settings > App Finder .

|  |  |  |  |
| --- | --- | --- | --- |
| Process Step | Business Role | Transaction/App | Expected Results |
| [Check Notification alert in Collaboration tile (to test SAP\_COM\_0026)](#unique_7) [page ] 6 | Marketing Expert or Project Manager | Collaboration tile | Notification alert in Collaboration tile. |

# Test Procedures

## Check Notification alert in Collaboration tile (to test SAP\_COM\_0026)

Test Administration

Customer project: Fill in the project-specific parts.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | <X.XX> | Tester Name |  | Testing Date | Enter a test date. |
| Business Role(s) |  |
| Responsibility | <State the Service Provider, Customer or Joint Service Provider and Customer> | Duration | Enter a duration. |

Purpose

This activity enables users to use collaboration capabilities from the SAP Fiori launchpad. You can access dedicated SAP Fiori apps and roles containing social capabilities such as:

* Share in Jam
* Group Feed Control
* Notification Tile

Procedure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Test Step # | Test Step Name | Instruction | Expected Results | Pass / Fail / Comment |
| 1 | Log on to SAP Jam | Log on to the SAP Jam as a Marketing Expert or Project Manager. | The SAP Jam overview displays. |  |
| 2 | Mention user and Share | On the top “Share an update” box, type Hello and Mention another user, click Share.Ex: Hello @User\_name (can also use a separate button ) | Hello @User\_name is shown in Jam feed on top successfully. | User\_name should exist is S/4HANA and SAP JAM. |
| 3 | Log onto SAP Fiori launchpad | Log onto the SAP Fiori launchpad as User\_name | The SAP Fiori launchpad displays. |  |
| 4 | Go to tile “Collaboration” | From Quick Launch, go to tile “Collaboration” | Collaboration tile is displayed | User must have respective SAP Role assigned to see tile. |
| 5 | Check for new Notification | Check if “New Notification” is displayed from Marketing Expert or Project Manager with Hello. | “New Notification” is displayed |  |

Typographic Conventions

|  |  |
| --- | --- |
| Type Style | Description |
| Example | Words or characters quoted from the screen. These include field names, screen titles, pushbuttons labels, menu names, menu paths, and menu options.Textual cross-references to other documents. |
| Example | Emphasized words or expressions. |
| EXAMPLE | Technical names of system objects. These include report names, program names, transaction codes, table names, and key concepts of a programming language when they are surrounded by body text, for example, SELECT and INCLUDE. |
| Example | Output on the screen. This includes file and directory names and their paths, messages, names of variables and parameters, source text, and names of installation, upgrade and database tools. |
| Example | Exact user entry. These are words or characters that you enter in the system exactly as they appear in the documentation. |
| <Example> | Variable user entry. Angle brackets indicate that you replace these words and characters with appropriate entries to make entries in the system. |
| EXAMPLE | Keys on the keyboard, for example, F2 or ENTER. |

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